



Hi! I'm

I deliver unforgettable experiences – to your guests and to your staff.

Your guests will love how easy and effortless it is to text with me 24x7 – using their own phones. I'm smart (I understand emojis too, not just keywords!) and fast (I respond in 1 second or less).

Your staff will love how intuitive and efficient I am as their new member. I'll take care of your guest's more routine questions, and pass along the more complex one to a human team member.

I can do more.



40 million guests across North America have met Ivy®. Ivy Pay is already helping hotels across North America book additional nights and increase on-site spending.

Ivy Pay

Want to make it easier for your guests to settle their bills on checkout? Or pay for that additional night? With Ivy Pay, your guests can do this on their phones. I can make it easier still - through Google Pay® or Apple Pay® your guests can pay with one click.

At your end, triggering payment requests takes one click too. You also get instantly notified when your guest has completed payment.

It's easy.



ASSURED SECURITY AND COMPLIANCE

Payments are initiated via text and completed in a secure mobile app. Stripe, the payment processor, is PCI Level 1 and GDPR compliant. You can access analytics, transaction history, and credit card processing charges directly in Stripe.



INCREASED REVENUES

Ivy Pay is available as an addition to the Ivy experience. Offer your guests additional services through Ivy Offer and make it easy for them to pay for these services as well.



REDUCED DISPUTES

Payment requests and confirmations are sent via texts, reducing folio disputes with a track record of transactions and charges.

Want to hear more? Or see me in action? Ask for a demo.

gomoment.com/requestdemo | sales@gomoment.com | 800.701.0414

ASK ABOUT IVY OFFER

With Ivy Offer, you can send guests who opt in exclusive offers. Ivy Offer and Ivy Pay are part of the Ivy Experience Suite.

Gomoment™ Delivering unforgettable experiences.

We connect the hospitality industry with their guests – delivering unforgettable experiences to both. Ivy, our AI enhanced communications platform, interprets sentiment and intent while delivering 1-second responses. Additional terms apply.